

The Sogeti SMART WorkSpace

Unlock your business potential

Digital transformation in the workplace means that working nine-to-five in one location is out, and “always-connected, anytime, anywhere” productivity is in. As workforce behaviors and expectations change, it’s imperative for your company to become digital ready.

The SMART WorkSpace is an innovative suite of services, powered by Sogeti and world-class partners like Intel and Microsoft. It creates a tailored solution, designed to make your transition to a digital-ready workforce as smooth as possible, regardless of industry or market.

Working closely with Sogeti can define and implement the technologies needed to bring your connected workforce vision to life. The SMART WorkSpace creates immediate benefits that securely and sustainably drive a direct impact to company operations, as demonstrated by the following customer examples.

WorkSpace Advisory Services – Transformation road-mapping for financial services

Sogeti’s WorkSpace Advisory Services analyze digital business needs and evaluate different solutions, before fully supporting and implementing the chosen digital strategy.

A financial services company offering health insurance, employee benefit plans, and retirement planning – dealing with huge quantities of health and financial data every day – needed to develop a company-wide technology strategy that would make it more competitive and better able to anticipate and adapt to future technology challenges.

Sogeti performed a full technology trend analysis, covering modernization over the next three to five years, along with a global study of the company’s working environment. This analysis of the customer’s digital strategy included a business case for each proposal in their transformation roadmap.

This deep-level review of the company’s current state versus the future company, technology and market outlook assessed proposed solutions – from industry leaders including Intel, Microsoft, Citrix and VMware – in the specific context of the client’s operational and personnel situation.

Application Modernization Services – Empowering mobility at an energy provider

Modernizing legacy applications, or building next-generation services are important drivers of successful digital transformation projects.

As such, Sogeti’s Application Modernization Services are designed to help companies improve agility, scalability and efficiency for their own operations, and accelerate time to market for new applications.

This was the case for an energy provider in the southern United States. Many of its 4000 employees are engineers who regularly travel to customer sites to check meters, install new equipment or make repairs.

While on the go, these employees must accurately track information such as their location, work completed and parts used. Taking notes on-site and later copying them into the organization’s database when they next accessed a PC was time-consuming for the engineers, unreliable and error-prone.

Sogeti developed an application for engineers’ mobile devices so they could update directly into the database, even when out in the field. The application runs on ruggedized devices powered by Intel® Core™ i5 processors, which can be used in harsh outdoor conditions and be attached to an engineer’s equipment belt. The device also enables engineers to check all work orders scheduled for the day and, using GPS, it suggests the most efficient order in which to tackle them.



The company's internal tests estimate that the application saves six weeks of working time per engineer across the entire year, improving productivity and generating substantial cost savings.

Cloud Migration Services – National postal service stays agile and cuts costs

Migrating services to the cloud can unlock huge flexibility and operational efficiencies. By removing the need for data centers, it also reduces costs and frees up valuable resources to focus on driving digital transformation and delivering new services.

A European mail, parcel and e-commerce corporation, with depots, trucks, sorting centers, value-added services like fulfilment and online capabilities, and nearly 50,000 employees decided to reduce the total cost of ownership of its Group IT facilities as part of its response to decreasing revenues.

They implemented a long-term plan to completely outsource their non-strategic IT and data centers to also help them facilitate agile innovation and scalability, and transform their business model.

The company chose a full Cloud 'SaaS, PaaS, IaaS and on premises Strategy along with 'Public before Private Cloud.' For custom-made applications or independent software vendor solutions that could not be replaced by an existing SaaS facility, the postal company asked Sogeti to

service the applications on a quasi-SaaS (private-SaaS) level. Additionally, Sogeti defined a detailed roadmap for migrating over 30 mission-critical applications to the Windows Azure platform. Sogeti continues to run the applications that have been migrated.

After Sogeti completed the company's cloud migration, the company was able to close its own data centers and dramatically reduce costs. This migration also increased the company's capacity to create and deliver new solutions, either completely in the cloud or via cloud-based technology.

OS Migration – Local government goes mobile, improves services

Migrating to the right device and OS combination liberates the connected workforce to work wherever, whenever and however – it also saves time and money through standardized upgrades, comprehensive security and fewer support needs.

One French regional government organization was a proud early adopter of technology, but its ability to thoroughly explore and exploit new technologies (including mobile) was constrained by the mix of operating systems in use across its 50 sites.

By standardizing all devices to the latest version of Windows, the regional council was able to save time and money previously spent managing a mix of systems. The need for desktop maintenance and for

physical servers was also reduced by 80%, saving time and money that can now be spent improving processes and creating more mobile capabilities for council employees.

The migration was implemented with minimal disruption, as Sogeti devised a zero-touch implementation that upgraded 30 devices at a time overnight.

On the ground, the council's new mobile IT strategy – featuring hardware built on Intel processors and architecture, powerful enough to run full versions of Windows – is making a huge difference. For example, road engineers can geotag the location of road damage, inform local police, and send photo assessments to repair teams. Or water-treatment staff can instantly upload test results to council file shares.

Systems Management Services – Travel software developer enables better research

As companies move toward a fully SMART WorkSpace, managing mobility becomes more of a challenge with the need to improve management and security for remote cloud access as well as on-site mobile devices.

A global developer of software for the travel sector depends upon their internal IT department to support almost 15,000 users. Five thousand of these are software developers, research and other development professionals, with highly sophisticated and demanding requirements.



The company noticed many users were abandoning their company-provided desktops and laptops in favor of their privately owned, newer, more portable tablets, creating potentially serious security and management issues. Sogeti helped the company establish a standard, automatic image for Windows devices to make it quick and easy to deploy new devices consistently across all user environments, and which could fit under the same management and security tools used for the company's desktops and laptops.

Tablets built on Intel processors and architecture were selected because they could run full versions of the Windows operating system, making them powerful enough to support the developers' work.

By offering the best technology and facilitating flexible working conditions, the company created a highly desirable working environment to attract talented developers. Enabling tablet use has also reduced the cost of purchasing devices, as developers increasingly choose to use a single portable tablet.

Is your company ready to transform its workforce with SMART WorkSpace?

The workplace is no longer a place; it's what people do.

Learn how the SMART WorkSpace – in collaboration with Intel – can make your company's digital workplace transformation a reality.

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About Sogeti

Sogeti is a leading provider of professional technology services, specializing in Application Management, Infrastructure Management, High-Tech Engineering and Testing. Working closely with its clients, Sogeti enables them to leverage technological innovation and achieve maximum results. Sogeti brings together more than 20,000 professionals in 15 countries and is present in over 100 locations in Europe, the US and India. Sogeti is a wholly-owned subsidiary of Cap Gemini S.A., listed on the Paris Stock Exchange. For more information please visit www.sogeti.com.

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